Quality Policy



As the water technology experts of Veolia, we understand that quality is important to both our customers and teams. We are committed to:

- Understanding, meeting and exceeding our customer expectations.
- Improving levels of customer satisfaction and trust in our business.
- Delivering our quality products and services on time, in full and in compliance with regulatory and contractual requirements.
- Ensuring continual improvement in the quality of our products, processes, and our overall management system.
- Responding quickly and effectively to resolve identified issues.
- Developing meaningful quality goals and objectives to support the business in driving improvement.
- Providing job related training to all employees to enhance their knowledge and improve their skills.

Anne Le Guennec

Chief Executive Officer Water Tech

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